

May 12, 2016

We've made a change to help ensure members use the new payflex.com to get to their PayFlex account(s). Previously, your members could log in through healthhub.com. Now, when a member enters healthhub.com into their browser, we'll automatically redirect them to payflex.com where they can log in. During the redirect, members will see a message telling them what's happening.

What does this mean to your members?

- Members can no longer log in to their accounts through healthhub.com
- Members can use payflex.com to get their PayFlex account
- Members who have logged in to healthhub.com before will use the same username and password to log in to payflex.com. Otherwise, they'll need to create a profile.

Sincerely,

PayFlex