



“The way a team plays as a whole determines its success. You may have the greatest bunch of individual stars in the world, but if they don’t play together, the club won’t be worth a dime.” ~ *Babe Ruth*

Information Management Office Annual Report - 2019

Sheila Santos
Information Management Office Director

AGENDA

- ① IMO Team
- ② Running the Numbers
- ③ IT Highlights
- ④ GIS Highlights
- ⑤ What's Next?

Meet the IMO Team



Chris Arms
Lead Network Technician



Rick Wild
Network Technician



Andy Vanatta
Security Specialist



Sheila Santos
IMO Director



Bruce Hamilton
GIS Manager



Donny Adams
IT Systems Specialist



Peter Komitas
Assistant Network Technician



Chad Bergeson
GIS Analyst



2019 11,276 TASKS

01 Desktop Support

02 GIS

03 Special Projects

04 Databases

05 Websites

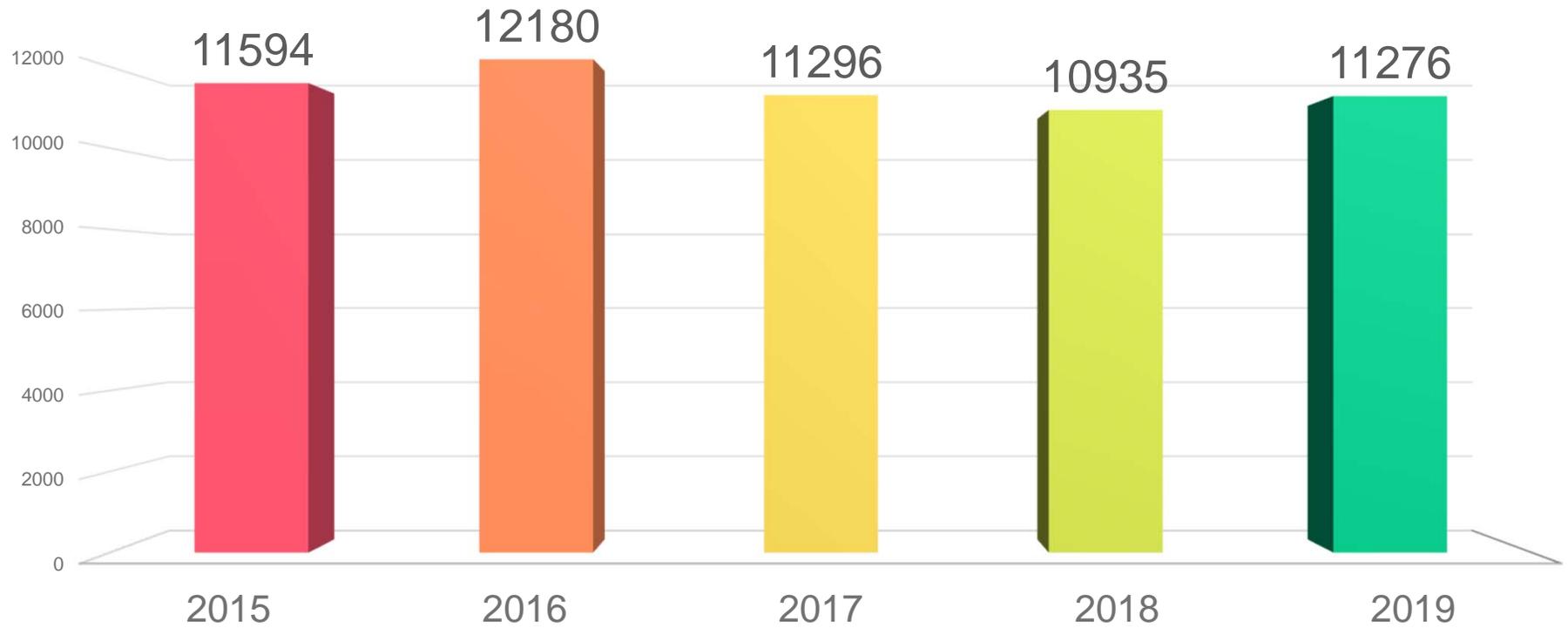
06 Infrastructure

07 Phone Support

Due Date	STAFF	SUBJECT
Click here ...		
Due Date: None: 124 item(s), 114 unread		
STAFF: SO: 1 item(s), 1 unread		
<input type="checkbox"/>	SO	
STAFF: SES/BH: 2 item(s), 1 unread		
<input type="checkbox"/>	SES/BH	Updates to Hwy Database
<input type="checkbox"/>	SES/BH	List of Proposed/New Roads
STAFF: SES: 8 item(s)		
<input type="checkbox"/>	SES	NINGA hours
<input type="checkbox"/>	SES	Compass changes and notes
<input type="checkbox"/>	SES	Contact Appriss about update schedule for squads
<input type="checkbox"/>	SES	Provide layers to Intrado for PSAP boundary updates
<input type="checkbox"/>	SES	Changes to existing Warrants website (login site)
<input type="checkbox"/>	SES	Online Warrants, create public site
<input type="checkbox"/>	SES	Document P.I.N. site
<input type="checkbox"/>	SES	Ongoing- write thorough instructions for GISWeb updates and functions
STAFF: RW: 1 item(s), 1 unread		
<input type="checkbox"/>	RW	SCOTTY - remove from WAN Diagram; Password List; IP Address List; inventory (after AV emails inventory that it has ...
STAFF: PK: 4 item(s), 4 unread		
<input type="checkbox"/>	PK	PEBBLES - Profile / Mary Lynn Meisch's profile is over 1GB; almost .5GB in Pictures; .3GB in AppData; .25GB Download...
<input type="checkbox"/>	PK	Determine which phone is being used in the AB Conf. Rm. East Kitchen; 2 licenses are being used in Call Manager; the...
<input type="checkbox"/>	PK	Plate List for AB MDF (Gutenberg) - add information for plates #10 & 11; PZ Inner Office????; read notes
<input type="checkbox"/>	PK	Inventory - please check on status of scanners that are listed under 'Finance'
STAFF: DA: 3 item(s), 3 unread		
<input type="checkbox"/>	DA	Fiber - label 3 boxes in PSB 1st Floor Server Room that relate to the connections to the Sycamore Public Library (ones ...
<input type="checkbox"/>	DA	Building Diagram - Administration Building / inform Rick where plate #127 thru 137 are located so that he can update...
<input type="checkbox"/>	DA	Plate List for AB MDF (Gutenberg) - add information for plates # 127 thru 137; all but 1 are patched (cameras & WAPs?)
STAFF: CB: 11 item(s), 11 unread		
<input type="checkbox"/>	CB	Data Request - Rob Caron Air-Worldwid
<input type="checkbox"/>	CB	Data Request - Matt Schneider Farnsworth Group
<input type="checkbox"/>	CB	Hometown-Tavern-Map-for-States-Attorney
<input checked="" type="checkbox"/>	CB	Update-Sycamore-Campus-Postcard-Map
<input checked="" type="checkbox"/>	CB	Respond-to-Voicemail
<input type="checkbox"/>	CB	Testing - Esri - Standard Desktop License
<input type="checkbox"/>	CB	FOIA Request
<input checked="" type="checkbox"/>	CB	Adjust ESN-to-SunGard
<input type="checkbox"/>	CB	Create Assessor Sales M.App
<input type="checkbox"/>	CB	...

Task Trends

2015 – 2019



IT Project Highlights

✓ A/V & Video Conferencing

✓ Redactions

✓ Public Safety Projects

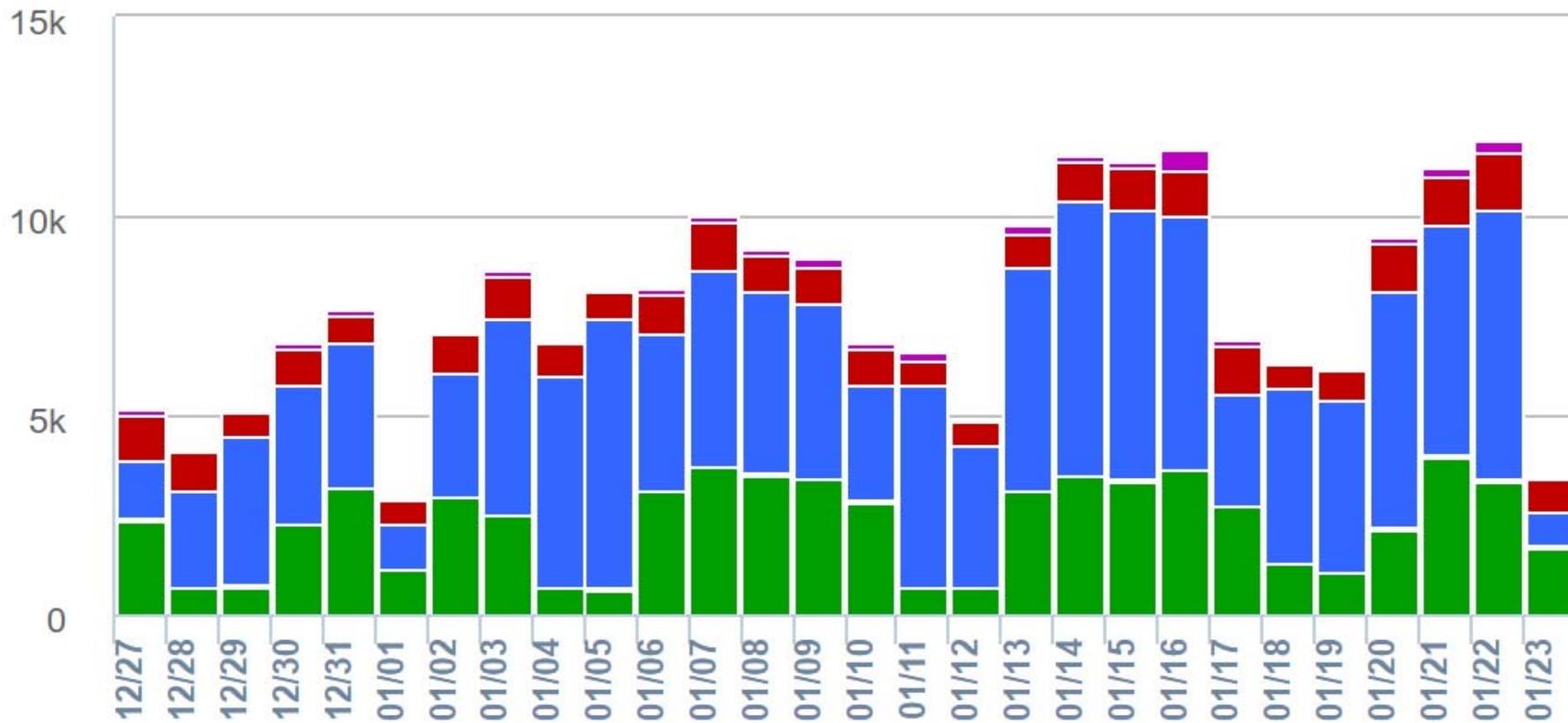
✓ Onboarding

✓ Asset Replacement Fund Projects

✓ Security

✓ Voting

✓ FOIA



■ Blocked: Bad Recipient
 ■ Blocked: Spam
 ■ Blocked: Virus
■ Rate Controlled
 ■ Quarantined
 ■ Allowed: Tagged
 ■ Allowed

GIS and Special Project Highlights

- ✓ Census
- ✓ Community Work
- ✓ Public Safety
- ✓ Next Generation 911
- ✓ Sales Analysis for Board of Review
- ✓ Databases Upgrades
- ✓ DATA
- ✓ Aerial Reflight

IMO Built Websites

March 4, 2020 Report (2:45 p.m.)

Projects

+ Add New Project

Export

Project	Traffic Page Views	Today	Yesterday	Mar 2020	Total	Config	
Animal Control Search		0	0	0	593	⚙️	View Stats
COMPASS GIS Maps (Webmap)		96	148	425	75,692	⚙️	View Stats
Civil Process Search		13	36	100	23,722	⚙️	View Stats
Compass Results Page		321	619	1,709	1,200,903	⚙️	View Stats
Compass Search Page		568	1,054	2,790	3,053,905	⚙️	View Stats
DCG GIS Maps Webpage (Welcome)		0	0	0	46,334	⚙️	View Stats
Street View		10	21	54	21,847	⚙️	View Stats
Warrants Search		4	19	59	20,133	⚙️	View Stats
Total:		1,012	1,897	5,137	4,443,129		

The screenshot displays a GIS application interface with the following components:

- Top Bar:** A green bar containing navigation icons: a compass, a printer, a zoom in (+) button, a zoom out (-) button, and a reload button.
- Search Panel:** Located on the left, it includes a search icon, the text "Quick Search (Ctrl+Q)", a "Legend" button, and a scale indicator "S = 1 : 4,711". Below this is a small map thumbnail showing the current location within a larger geographic context, with "Kirkland" labeled.
- Map Area:** The central part of the screen shows an aerial photograph of a residential neighborhood in Kirkland. Numerous red and blue circular markers are overlaid on the map, indicating specific points of interest or data locations.
- Navigation Panel:** On the left side of the map, there is a vertical toolbar with icons for zooming, panning, and other navigation functions.
- Legend Panel:** Below the search panel, it lists "Kirkland" and "Basemaps" with expandable arrows.
- Stylesets Panel:** At the bottom left, it shows a dropdown menu currently set to "Kirkland".
- Bookmarks Panel:** Below the stylesets, there is a "Bookmarks" section with a star icon.
- Status Bar:** At the bottom right, it displays the coordinate system and scale: "EPSG:3857 | S = 1 : 4,711 | -9,890,269.117 : 5,174,130.542".



DISPLAYING 32,799 OF 32,799 PARCEL SALES



PARCEL SEARCH

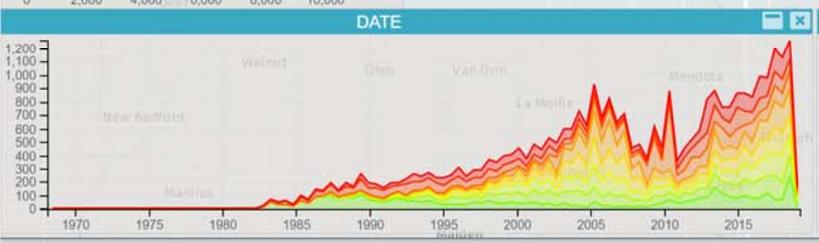
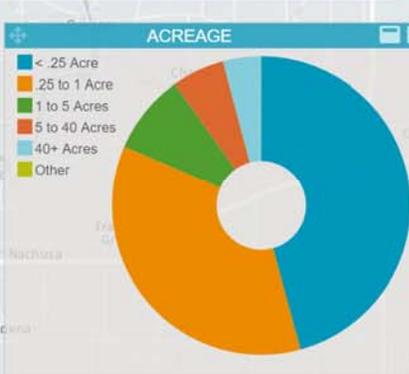
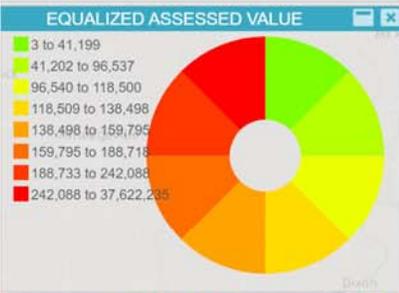
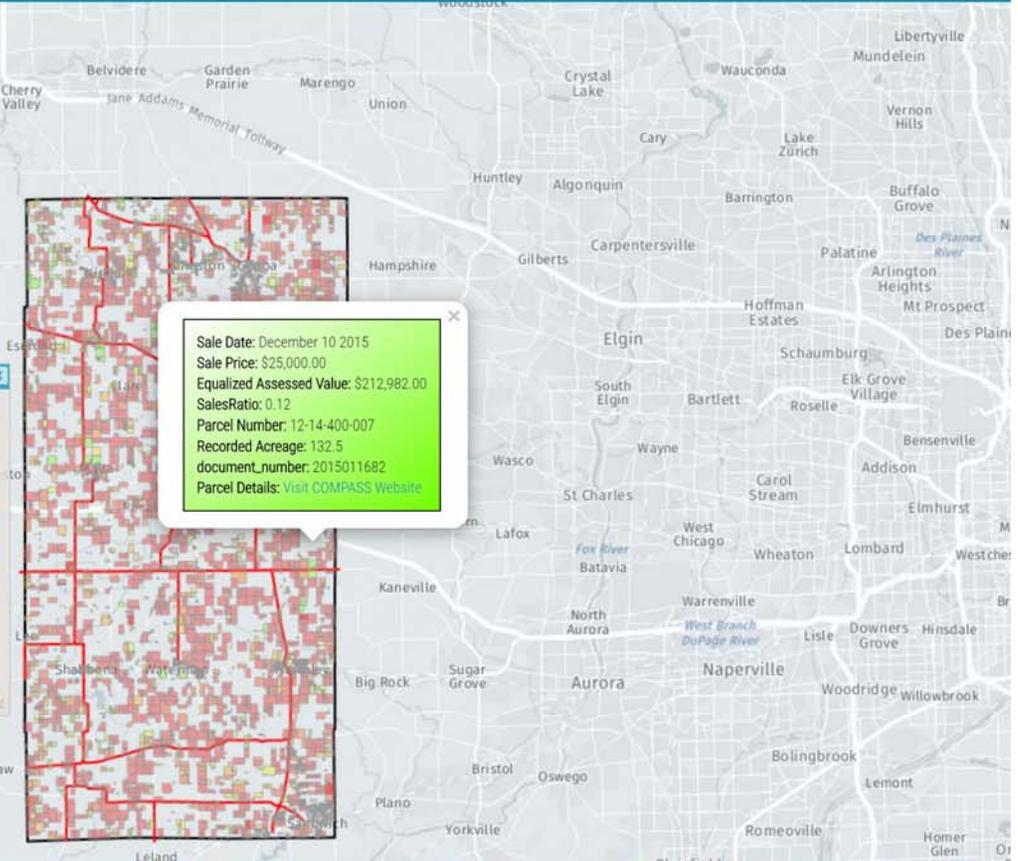
Apply

PARCEL LIST

Parcel Number Formatted

07-23-158-008
01-01-100-004
01-01-100-007
01-01-200-002
01-01-200-017

First Previous Next Last



EAV STATISTICS

Filtered:	32,799
Total:	32,799
Records with Numeric Values:	32,799
Min:	3
Max:	37,622,235
Standard Deviation:	628,506.46
Variance:	395,020,372.994
Mean:	191,032.13
Median:	138,498
Sum:	6,265,622,087

SALES PRICE STATISTICS

Filtered:	32,799
Total:	32,799
Records with Numeric Values:	32,799
Min:	1
Max:	69,356,000
Standard Deviation:	1,301,966.7287
Variance:	1.69511736257e+12
Mean:	394,307.7241
Median:	151,500
Sum:	12,922,900,013

What is on the horizon for IT in 2020?

✓ STORAGE EXPANSION

✓ EXPANSION PROJECTS

✓ FILE SHARING

✓ A/V UPGRADES

✓ EMAIL CHANGES

✓ ASSET REPLACEMENT

✓ SQUADS

What is on the horizon for GIS & Special Projects in 2020?

✓ ONLINE MAPS

✓ CEDS PROJECTS

✓ NG-911

✓ DATABASE UPGRADES

✓ ASSIST COMMUNITIES

✓ TIMECARDS



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