March 12, 2020

As are the majority of skilled nursing facilities in the Chicago Metropolitan/Northern Illinois Area, this Center is managing the threat of Coronavirus (Covid-19). Coronavirus has the potential to be a serious threat to the health of seniors, 70 years and older.

Beginning Wednesday, March 11 and until further notice, this Center has taken measures recommended by the Illinois Department of Public Health (IDPH) to prevent the introduction of any respiratory virus into the Center. We have voluntarily instituted the following policies:

- Limiting visitation for essential purposes only. This means only visits that are absolutely necessary. The management will determine necessity. Staff are assisting with taking items to and from residents for urgent cause only.
- No visitor, 18 years or younger will be permitted in the Center.
- Most Care Plan meetings are being facilitated through telephone conferencing. Families are being notified how to call in for their care conference.
- Medical care is uninterrupted.
- Staff members, agency staff and construction contractors are being screened at the start of their shift to affirm their health. Sick staff members are being excused. Staffing plans are reviewed.
- Restricting the movement of residents within the building to essential functions only. Care continues and sanitizing the care areas is a top priority. Group activities are limited to the Buildings where the residents live.
- Staff members are observing standard precautions to minimize the likelihood of spreading viruses.

Management is monitoring all activity.

It is our hope that everyone understands the importance of these actions. Our priority is to protect and keep safe those who reside and work here. Please feel free to contact the Social Services Department or myself if you require further detail by calling our main number, (815) 758-2477.

Cordially,

[Signature]

Steven Duchene
Administrator