



NM Ben Gordon Center

Police Liaison Program

12 Health Services Drive, DeKalb, Illinois

Presented to: DeKalb County Health and Human Services

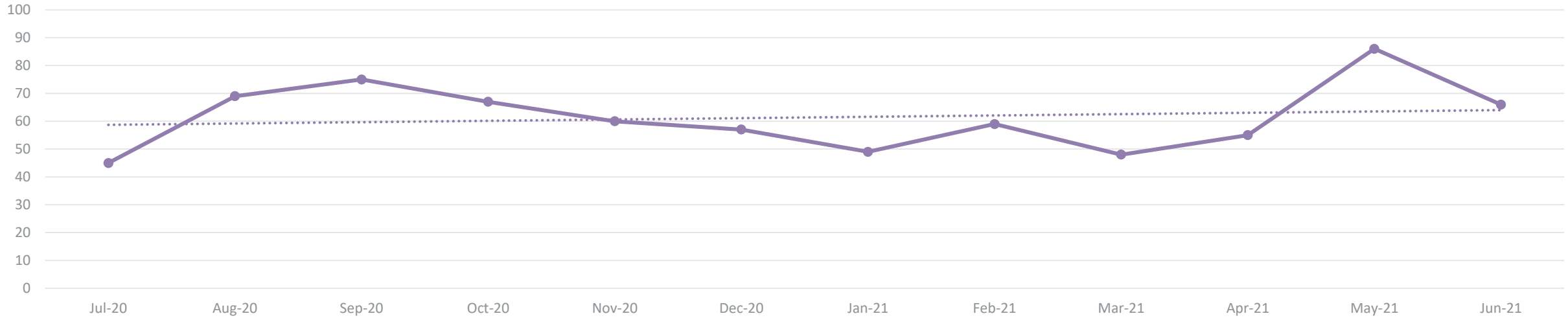
Presented by: Police Liaison-Abbie Ascencio, Lacy Searcy

Police Liaison Pilot Program

- The goal of the Social Worker/Liaison is to provide a wrap around service to an individual and family to assure that the community is working together to improve quality of life of individual.
- The Social Worker/Liaison addresses barriers that prohibit individuals from reaching this goal through crisis management, care coordination, linkage to care, and case management.

Referrals

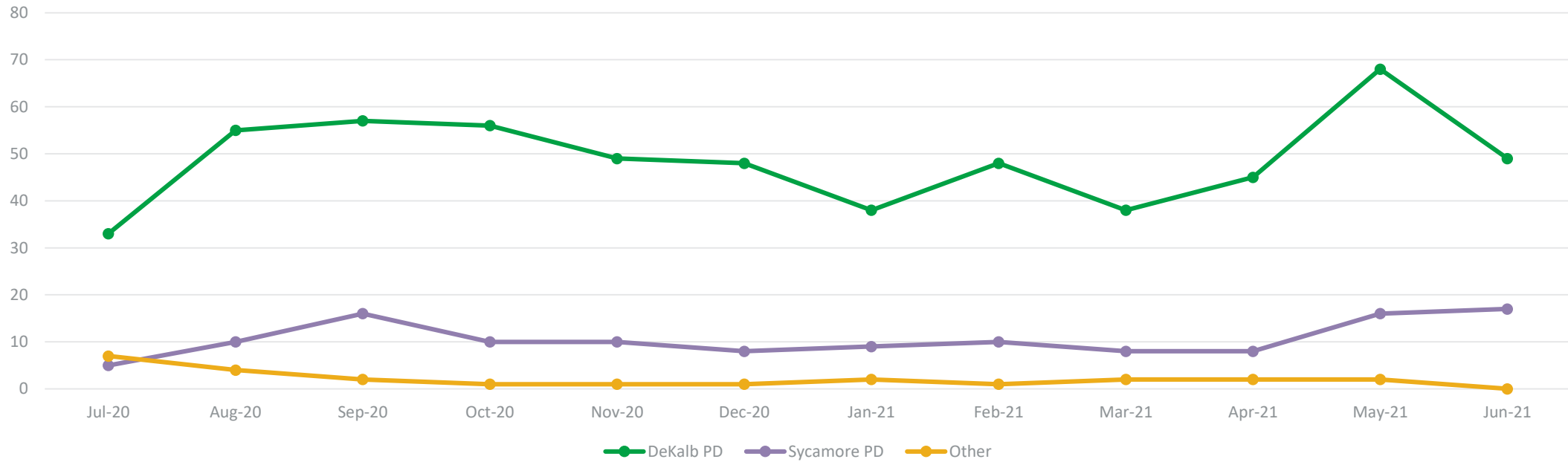
Total Initial Cases



| | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 | Mar-21 | Apr-21 | May-21 | Jun-21 |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Total | 45 | 69 | 75 | 67 | 60 | 57 | 49 | 59 | 48 | 55 | 86 | 66 |

Referrals

Initial Cases



| | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 | Mar-21 | Apr-21 | May-21 | Jun-21 |
|--------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| DeKalb PD | 33 | 55 | 57 | 56 | 49 | 48 | 38 | 48 | 38 | 45 | 68 | 49 |
| Sycamore PD | 5 | 10 | 16 | 10 | 10 | 8 | 9 | 10 | 8 | 8 | 16 | 17 |
| Other | 7 | 4 | 2 | 1 | 1 | 1 | 2 | 1 | 2 | 2 | 2 | 0 |
| Total | 45 | 69 | 75 | 67 | 60 | 57 | 49 | 59 | 48 | 55 | 86 | 66 |

Total CIT Referrals: 736

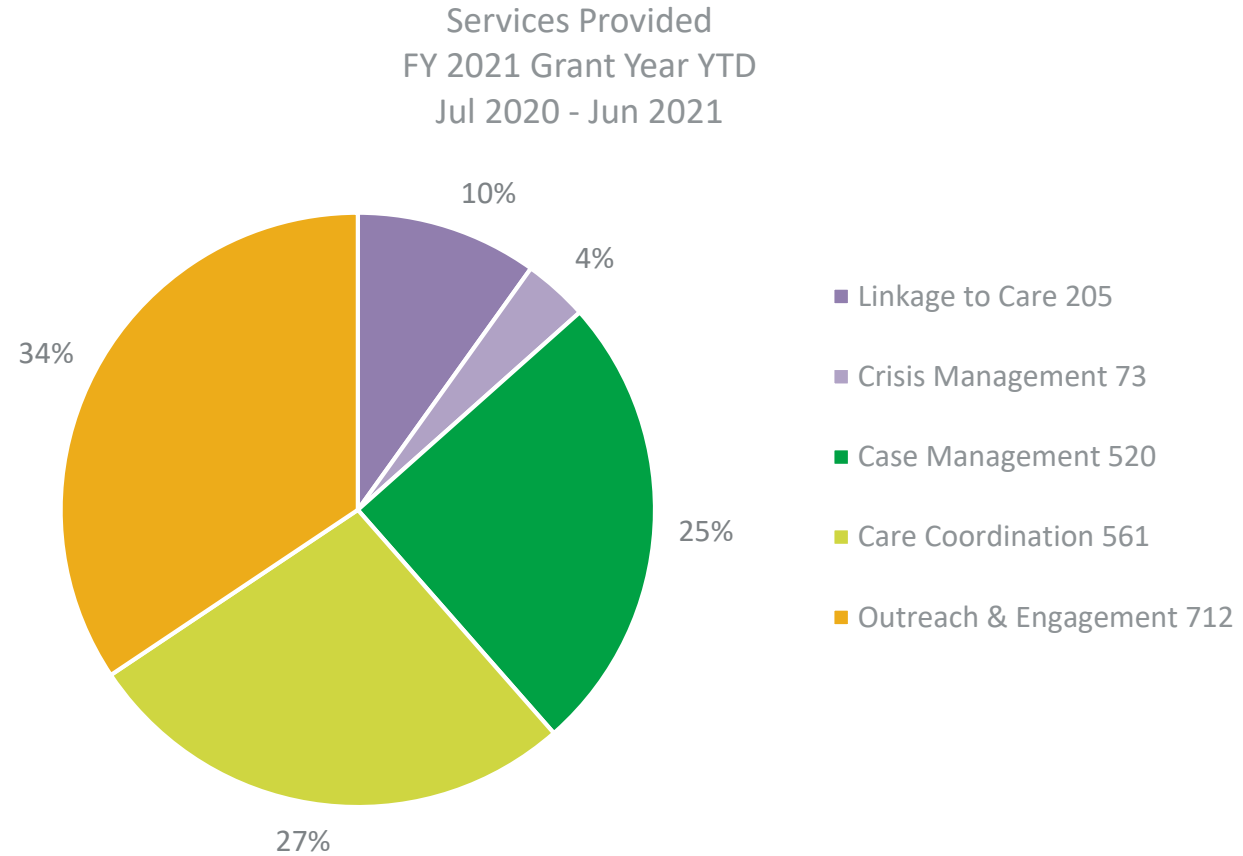
Disposition of Referrals

- Since the implementation of Social Worker in July 2020, a total of 736 cases have been referred
- Majority of the referrals at 73% of the time, the crisis was resolved in the community by an officer or were stabilized in the hospital and discharged back home
- 18% of the referrals were transferred to a different facility from the ED to receive higher level of care
- 7% of the referrals had an undetermined disposition due to inability locate individual or person was referred as frequent utilizer
- About 2% of the referrals were arrested or were admitted to the hospital for medical monitoring

Behavioral Health Definitions to Services

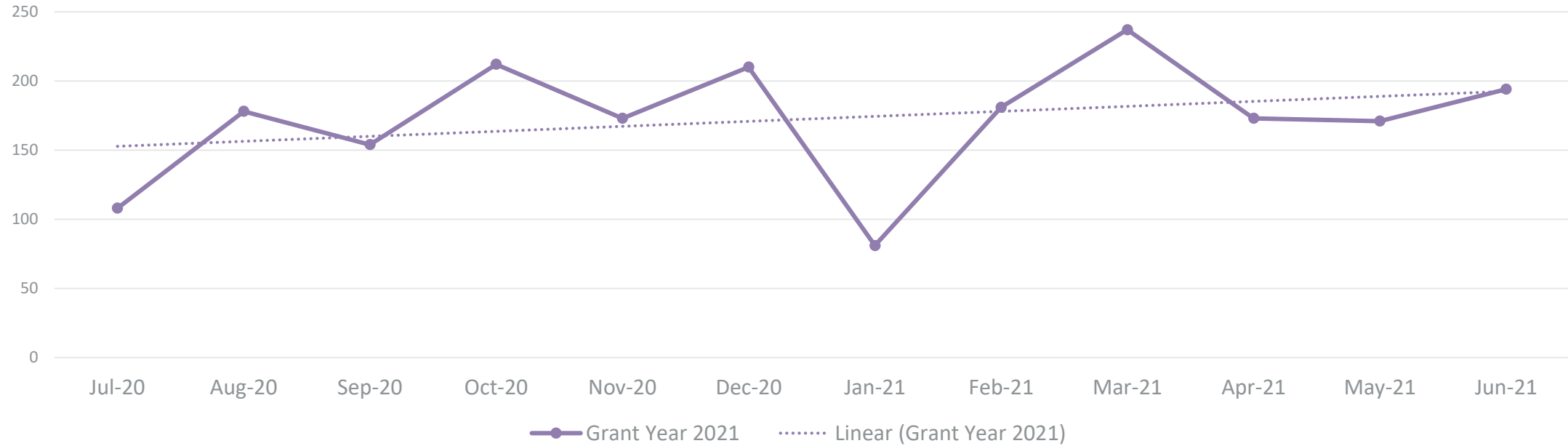
- **Care Coordination** - working within the community providers to organize appropriate care for the individual being served. Sharing information is ideal but must include a release of information unless imminent harm or safety concern is present.
- **Linkage to Care** - linking individual to appropriate places of care and providing additional resources
- **Case Management** - assessment of need and plan of care, advocating on behalf of individual, supportive counseling, and monitoring progress. Often case management includes “doing on behalf of individual”.
- **Crisis Response** – a continuum of services provided to individuals experiencing a psychiatric emergency with the intent of preventing, stabilizing, and improving psychological symptoms of distress. Most of the time, this service is provided while responding with an officer to call.
- **Outreaches**- initial contact attempt with the individual and family. In this instance, the individual either does not respond to outreach or declines services at the time of outreach.

Social Work Services Provided



Social Work Services Provided

Daily Log Encounters



| | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 | Mar-21 | Apr-21 | May-21 | Jun-21 | Total |
|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| Grant Year 2021 | 108 | 178 | 154 | 212 | 173 | 210 | 81 | 181 | 237 | 173 | 171 | 194 | 2,072 |

Crisis Intervention Team Training

- 40-hour training program
- Auditory and 3-D Visual hallucination simulations
- Scenario-based skills training
- Facilitated and evaluated by CIT certified police officers
- 24 Police officers within DeKalb County limits are now CIT certified:
 - 2 Cortland Police Department
 - 8 DeKalb County Sheriff's Office
 - 4 DeKalb Police Department
 - 1 Kingston Police Department
 - 2 Sandwich Police Department
 - 7 Sycamore Police Department

TOPICS INCLUDED:

- Mental Health Signs and Symptoms
- Hearing Voices Exercise
- Homeless Issues
- Child & Adolescent Disorders
- Geriatric Issues
- Co-Occurring Disorders
- Compliant Surrender & Tactical Response
- Veterans' Issues
- Risk Assessment & Response/Legal Issues
- Medical Conditions & Psychotropic
- Virtual Hallucination Machine
- Scenario-based Role Playing
- Autism

Contact Information

Abbie Ascencio and Lacy Searcy
779-212-9577

NM Ben Gordon-Main Office
815-756-4875

NM 24/7 Mental Health Crisis Line
866-242-0111

NM Living Room Hours
M-TH 8am-8pm
F 8am-4:30pm

**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Barb City Manor Retirement Home

Contact Person: Maureen Gerrity, Administrator

Phone Number: 815-756-8444

Service Provided: Rent Assistance for Low Income Seniors

Service Units: (eg. meals, hours etc.) Housing Assistance @ \$225/Unit

Number of service units provided this fiscal year:

44.44

Number of unduplicated persons served:

11

Number of unduplicated persons served who met the goal of avoiding institutionalization:

9

This report should cover the period from July 1, 2020 through June 30, 2021

Note: This report should include only those persons who received services that were purchased in whole or in part by the DeKalb County Senior Tax Levy.

Due to DCCMHB NO LATER THAN AUGUST 1, 2021

Fax Or E-mail To:

Deanna Cada

DeKalb County Community Mental Health Board

Fax: 815-899-6708

E-mail to: dcada@dekalbcounty.org

**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

DeKalb County Community Gardens

Dan Kenney

815-793-0950

Food / Grocery Delivery

Service Units: (eg. meals, hours etc.) Hours of service

Number of service units provided this fiscal year:

12,678

Number of unduplicated persons served:

DNA

Number of unduplicated persons served who met the goal of avoiding institutionalization:

DNA



Ending hunger, empowering individuals, growing community

Senior Tax Levy Report for FY 2020-2021

DCCG distributed groceries and food to 12,678 seniors from July 1 of 2020 to June 30, 2021. This is a 17.5% increase over previous year.

Due to the pandemic DCCG also delivered boxes of food to individual doorsteps.

In January of 2020 the DCCG Genoa Area Community Food Hub opened. During the FY 2020 – 2021 time period the Genoa Hub served 643 seniors.

**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Elder Care Services of DeKalb County

Contact Person: Tara Russo

Phone Number: 815-758-6550

Service Provided: APS, Community Coordination and Self-neglect

Service Units: (eg. meals, hours etc.) Hours of service

| | |
|---|---------------|
| Number of service units provided this fiscal year: | 13,825 |
|---|---------------|

| | |
|---|---------------|
| Number of unduplicated persons served: | 13,825 |
|---|---------------|

| | |
|---|---------------|
| Number of unduplicated persons served who met the goal of avoiding institutionalization: | 13,825 |
|---|---------------|

5% or less go to short term rehab, many go home after.

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**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Family Service Agency of DeKalb County

Contact Person: Tynisha Clegg, Executive Director

Phone Number: 815-758-8616

Service Provided:

Service Units: (eg. meals, hours etc.)

| | |
|--|-------|
| Number of service units provided this fiscal year: | 9,318 |
| Number of unduplicated persons served: | 1,101 |
| Number of unduplicated persons served who met the goal of avoiding institutionalization: | 1,098 |

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**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Fox Valley Older Adult Services

Contact Person: Donna McKeown

Phone Number: 815-786-9404 ext 102

Service Provided: ADS and Home Services

Service Units: (eg. meals, hours etc.)

| | |
|--|-------|
| Number of service units provided this fiscal year: | 6,626 |
| Number of unduplicated persons served: | 312 |
| Number of unduplicated persons served who met the goal of avoiding institutionalization: | 309 |

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**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Hope Haven

Contact Person: Miki Hall Bagot

Phone Number: 815/758-5765

Service Provided: Case Mgmt.

Service Units: (eg. meals, hours etc.) hours

Number of service units provided this fiscal year:

886

Number of unduplicated persons served:

9

Number of unduplicated persons served who met the goal of avoiding institutionalization:

0

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**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Opportunity House

Contact Person: Johanna Blocker

Phone Number: 815 508 5108 ext. 108

Service Provided: Community Day Services

Service Units: (eg. meals, hours etc.)

Number of service units provided this fiscal year:

1,560

Number of unduplicated persons served:

13

Number of unduplicated persons served who met the goal of avoiding institutionalization:

13

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Opportunity House, Inc.

FY 21 Annual Senior Grant Report Summary

8/11/2021

Opportunity House Community Day Services began this fiscal year in July 2020 still closed due to the Covid-19 pandemic. Our initial closing was in March 2020. Knowing that this would likely continue for months to come and that our senior clients would likely be the last to return to this community setting we discussed with the DeKalb County Community Mental Health Board that we would continue to provide supports to our seniors in their homes and for those who could not attend in person. This meant our data tracking was done a little bit different this year.

We are proud of our ability to retain our seniors in their homes and the programs they love despite the challenges with this pandemic. In August 2020 we attempted to reopen the program with a limited number of clients, many of the seniors remained home and we provided them with virtual programming and at home programming. This was accomplished as the majority of our day program staff went to work in individuals' homes. By November 2020 numbers of positive cases in our community had accelerated prompting more closures and all day program staff working in group homes. By January 2021 we were back to serving a limited number of clients and by March 2021 we were able to serve nearly all of our seniors on a part-time basis in the day program. June 2021, we had all of our seniors, except two, return full-time to the senior program at Opportunity House Community Day Services.

In sum, this year was particularly challenging for our seniors who were most at risk during this time. We mitigated problems with isolation and decline in independent living skills and social skills by adapting and providing services in their homes. We are fortunate to have compassionate staff and a supportive community to allow us to continue our mission of helping individuals with developmental disabilities, work, live in homes of their choice, and enjoy community life. We look forward to continuing to serve our seniors in 2022.

Respectfully submitted,



Johanna Blocker

Day Services Director

Opportunity House, Inc.

**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Prairie State Legal Services, Inc.

Contact Person: Gail Tilkin Walsh

Phone Number: 815-965-2134 x4438

Service Provided: Legal Services

Service Units: (eg. meals, hours etc.) Hours of service

Number of service units provided this fiscal year:
(PSLS provided DeKalb County seniors with an
additional 465.2 hours of service this year.)

40

Number of unduplicated persons served:

71

Number of unduplicated persons served who met the
goal of avoiding institutionalization:

5

(14 clients have cases that are still open.)

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**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Voluntary Action Center

Contact Person: Leah Jordal

Phone Number: 815-758-3932

Service Provided: Nutrition

Service Units: (eg. meals, hours etc.)Meals

| | |
|--|--------|
| Number of service units provided this fiscal year: | 17,000 |
| Number of unduplicated persons served: | 212 |
| Number of unduplicated persons served who met the goal of avoiding institutionalization: | 199 |

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**DeKalb County
FY 2021 Senior Tax Levy
Year End Activity Report**

Organization Name: Voluntary Action Center

Contact Person: Leah Jordal

Phone Number: 815-758-3932

Service Provided: Transportation

Service Units: (eg. meals, hours etc.) Rides

| | |
|--|-------|
| Number of service units provided this fiscal year: | 4,060 |
| Number of unduplicated persons served: | 152 |
| Number of unduplicated persons served who met the goal of avoiding institutionalization: | 145 |

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